

## Important - Japan Customers Only - Power Supplies

It has been brought to our attention that a number of Andor product power supplies have shipped without the necessary PSE marking to customers within Japan. While this causes no risk to health or safety, Andor will replace free of charge, any power supplies that do not bear the PSE marking shown above.

To organise a replacement PSE marked power supply, please contact us via one of the methods listed below, or by submitting a support request via this web page.

Please state the **product model** and include the **Andor product serial number**, we will then contact you to make arrangements for delivery.

**Email:** [apac\\_productsupport@andor.com](mailto:apac_productsupport@andor.com)

**Telephone:** +81 (3) 6732 8968

**Post:** Andor Technology Japan  
IS Building, 3-32-42,  
Higashishinagawa, Shinagawa-Ku,  
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